

Internet Of Things (IoT)



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Agenda

- Introduction
- WHY is this Presentation Important?
- Internet of Things – How Big Is It?
- Internet of Things Ecosystem
- Internet of Things at Work
- Hidden IoT at Work
- Developers and the Internet of Things
- Business and the Internet of Things
- Actual Internet of Things Devices – Raspberry Pi and eRIC
- The Security Economics of Internet of Things
- What is a Botnet?
- DDoS Attacks
- What Did the Mirai Botnet Do in October 2016?
- How Did Mirai Work?
- How Can an Organization Protect Against Mirai and Other DDoS Attacks?
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Introduction

- The term, “***Internet of Things***” was coined in 1999 by Kevin Ashton when he was working in the Media Center at the Massachusetts Institute of Technology.
- The Internet of Things (IoT) is an area of Information Technology that is exploding with promise and possibilities because of the rapid proliferation of inexpensive, yet powerful technologies both in hardware and in software. In fact, it has heralded a new paradigm shift in Internet-enabled computing, adding to and enhancing the present state of complex digital infrastructures.
- Still, IoT rapid adoption has also revealed its weaknesses in the areas of security, lack of privacy, and manageability.
- The Mirai Botnet Attack of October 2016 used known security weaknesses in tens of thousands of Internet of Things (IoT) Devices to launch massive Distributed Denial of Services Attacks against DYN, which is a major DNS Service provider. The result was a notable performance degrades in tens of thousands of businesses who rely heavily on the Internet
- This presentation will briefly examine the implications of IoT and the Mirai Botnet attacks of 2016.

WHY Is This Presentation Important?

- The Internet has been business critical since 1997.
- The Internet and the World Wide Web, and the applications, data, resources they represent are considered by many to be critical infrastructure.
- The Internet of Things that plays a major role in this saga, continues to grow exponentially in popularity and in capability.
- Outages (any) can cost money, lost customers, and even brand damage.
- Everyone who uses the Internet in a business capacity should be aware of the DDoS Threat that the Mirai Botnet and similar programs represent.

Internet of Things

The Internet of Things is the network of physical objects that contain embedded technology to communicate and sense or interact with their internal states or the external environment.¹



\$14.4 trillion value at stake

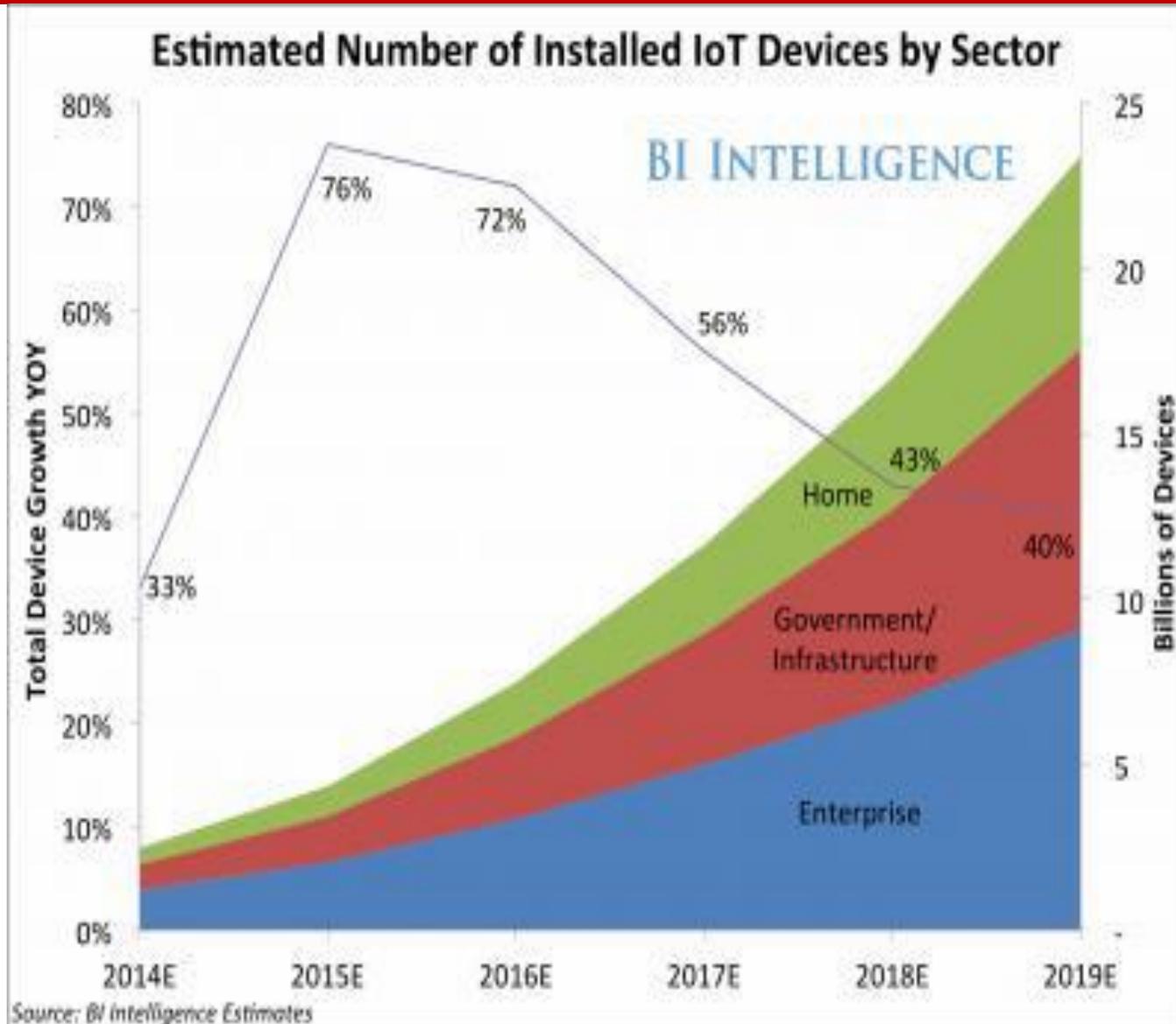
**50
BILLION**

IP devices will be
connected by 2022²

By 2016 annual
global IP traffic will reach

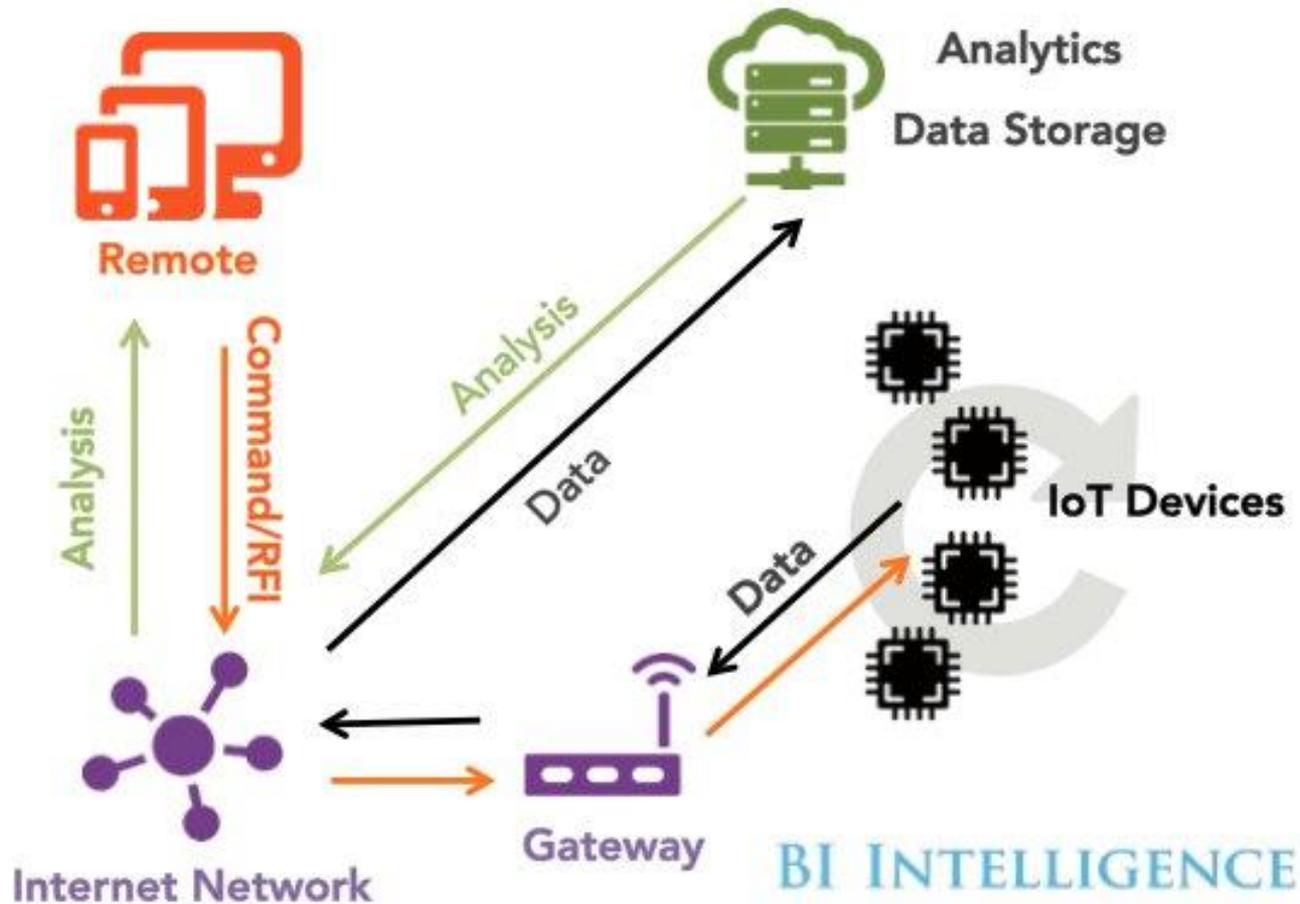
1.3
ZETTABYTES
10 times more than
all IP traffic generated
in 2008⁴

How Big is the “Internet of Things”?



IoT Ecosystem

The Internet of Things Ecosystem



IoT Devices

- CCTV cameras
- DVRs
- Digital TVs
- Home routers
- Printers
- Alexa
- Security systems
- Garage doors
- Industrial systems
- Medical systems
- Home appliances
- Cars
- Other stuff



IoT at Work

THE INTERNET OF THINGS AT WORK

GLOBAL

WWW.ISACA.ORG/RISK-REWARD-BAROMETER



As wearables and other connected devices increasingly make their way into the workplace, IT professionals still see more risk than benefit. Yet with sound preparation, education and governance, enterprises can be well-positioned to embrace the benefits of the Internet of Things (IoT).

INCREASED SECURITY THREATS

49%



BIG CHALLENGES

DATA PRIVACY

25%



IDENTITY AND ACCESS MANAGEMENT

8%



COMPLIANCE REQUIREMENTS

6%



OWNERSHIP OF TECH AND/OR DATA OUTSIDE OF IT

6%



43%

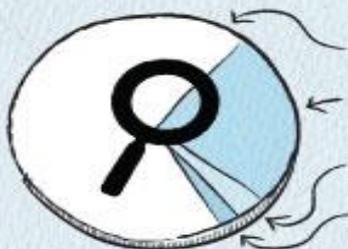
SAY ORGANIZATION ALREADY HAS OR EXPECTS TO CREATE PLANS FOR INTERNET OF THINGS WITHIN NEXT 12 MONTHS



60%



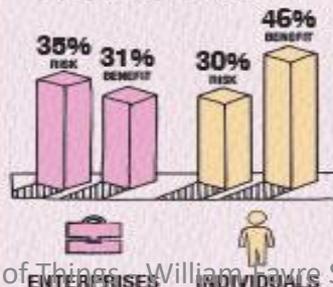
BELIEVE "BRING YOUR OWN WEARABLE" AND "BRING YOUR OWN DEVICE" ARE EQUALLY RISKY



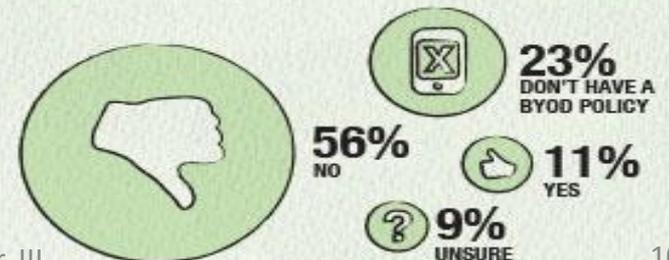
IS PRIVACY DEAD?

Attitude toward decreasing level of personal privacy

INTERNET OF THINGS RISK VS. BENEFIT



WORKPLACE BYOD POLICY ADDRESSES WEARABLE TECH



Source: 2014 ISACA IT Risk/Reward Barometer

Hidden IoT at Work

The Hidden Internet of Things at Work: RISKS AND REWARDS

72%
Believe that Internet of Things device manufacturers do not implement sufficient security

1 in 2
Believe IT department is not aware of all the organization's connected devices

#1
IoT security concern for enterprises is data leakage

63%
Say workplace use of Internet of Things devices has reduced employee privacy

47%
Expect a cyberattack on their organization within the next year

73%
Estimate medium to high likelihood of organization being hacked through Internet of Things device

#1
Benefit of Internet of Things is better access to information

1 in 3
Believe their organization is unprepared for a sophisticated cyberattack



The Internet of Things will continue to surround and connect people at home, at work and on the road. The number of B2B Internet of Things devices is expected to expand from 1.2 billion devices in 2015 to 5.4 billion connected devices by 2020 (Verizon/ABI Research). To view IT and cybersecurity professionals' recommendations for maintaining a cyber-secure workplace and learn the steps that consumers can take to protect their data, visit: www.isaca.org/risk-reward-barometer.

Internet of Things - William Favre Slater, III

Source: ISACA 2015 IT Risk/Reward Barometer, global member survey 1

Developers and IoT

DEVELOPING THE INTERNET OF THINGS

More than half of all mobile developers are already exploring the Internet of Things



53% of mobile developers are working on IoT projects

The **majority** of those involved are exploring the Internet of Things as a hobby or side project

Involvement in IoT development

	As a hobby	As a side project (this is not my main occupation)	As an independent developer (this is my main occupation)	I work for a company and this is their main business	My organisation does this development internally but it's not their core business	My organisation outsources this development to third parties	We provide tools or services to these developers
As a hobby	31%	29%	29%	28%	29%	30%	28%
As a side project (this is not my main occupation)	18%	19%	20%	17%	19%	20%	21%
As an independent developer (this is my main occupation)	12%	11%	20%	12%	13%	16%	16%
I work for a company and this is their main business	13%	13%	13%	23%	16%	20%	22%
My organisation does this development internally but it's not their core business	14%	14%	15%	15%	24%	20%	24%
My organisation outsources this development to third parties	9%	9%	10%	11%	13%	19%	17%
We provide tools or services to these developers	10%	11%	10%	11%	13%	17%	27%
Not involved	48%	49%	44%	42%	43%	44%	39%

Involvement in mobile development

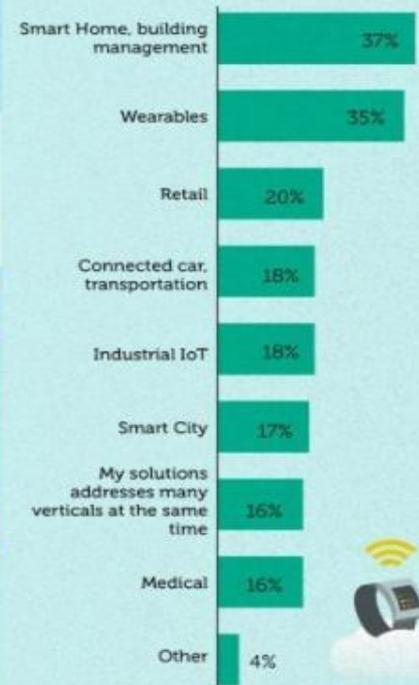


High % of mobile developers

Low % of mobile developers

Popularity of IoT markets

Smart Homes and wearables by far the most targeted



% of IoT developers targeting each market

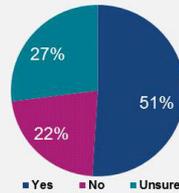
IT professionals and IoT



The Internet OF THINGS | Global

IT Professionals' Plans and Perceptions

Plans to Capitalize on Internet of Things

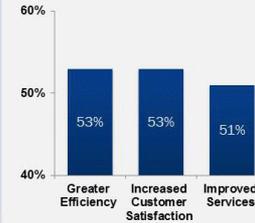


Top Concern Consumers Should Have

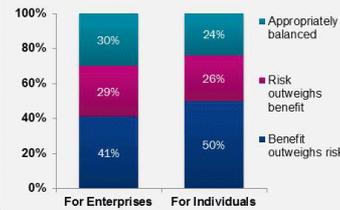
44%

Not knowing who has access to information collected by connected devices

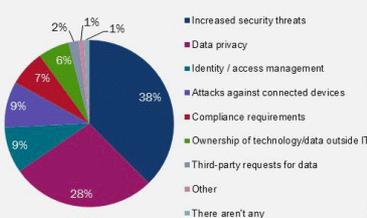
Enterprises' Top 3 Desired Benefits



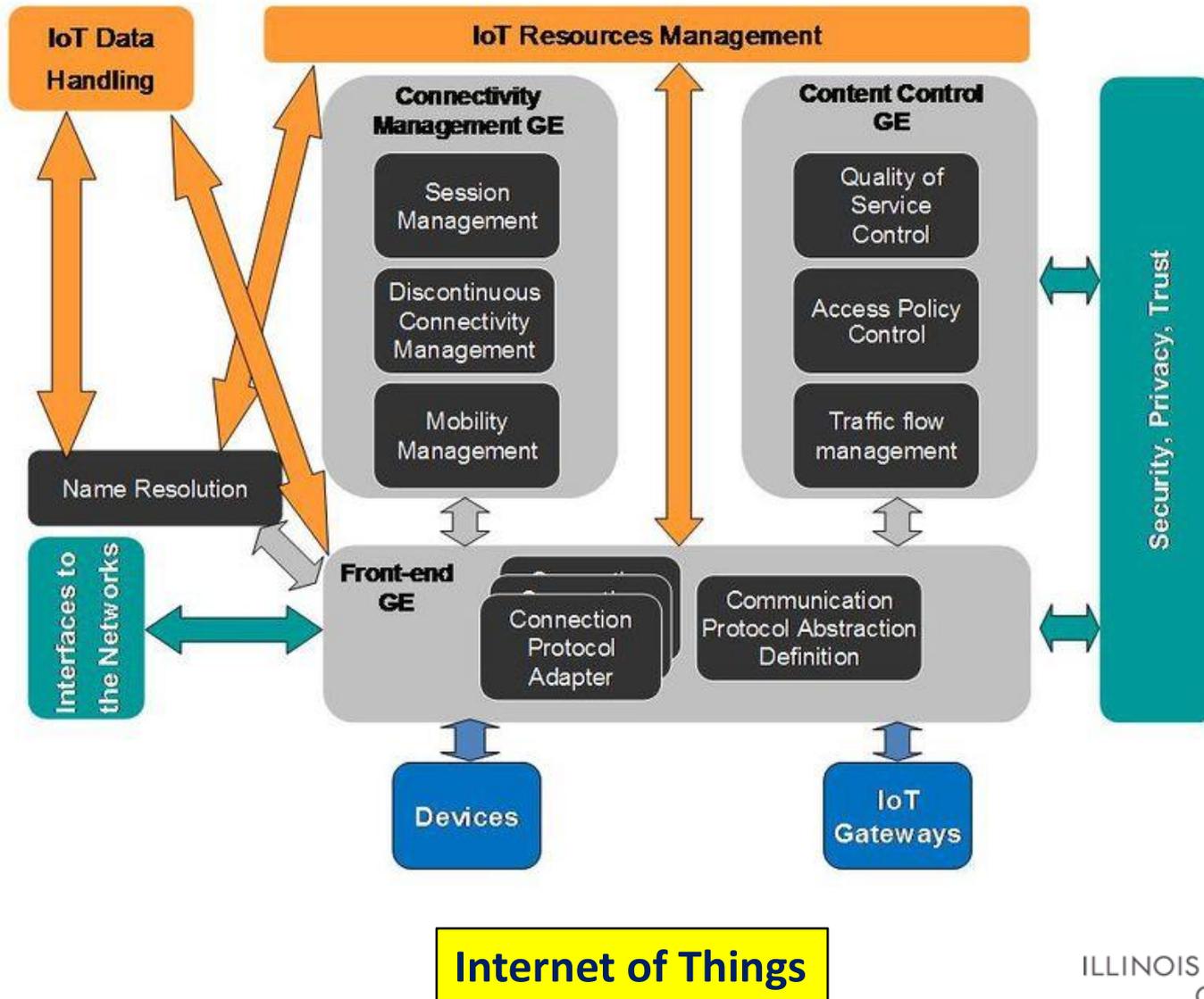
Does Benefit Outweigh Risk?



Governance Issues

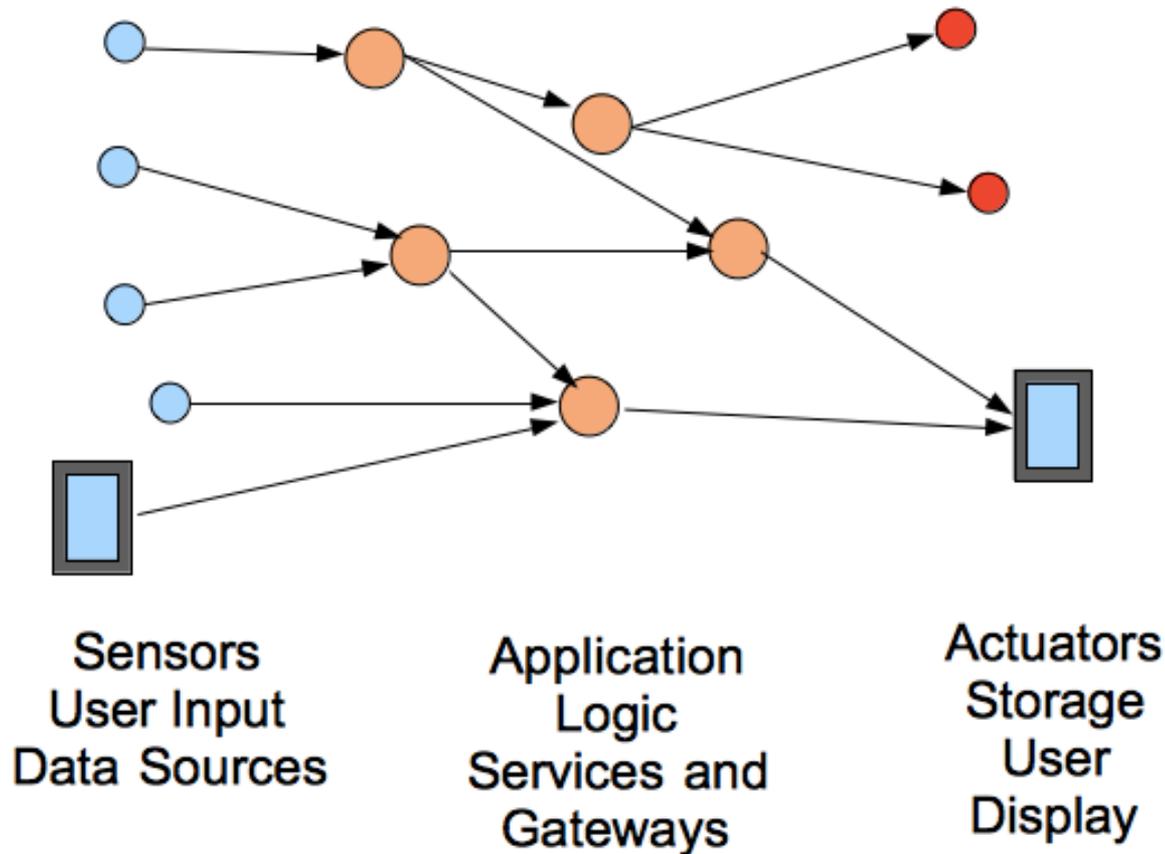


IoT Architecture Diagram



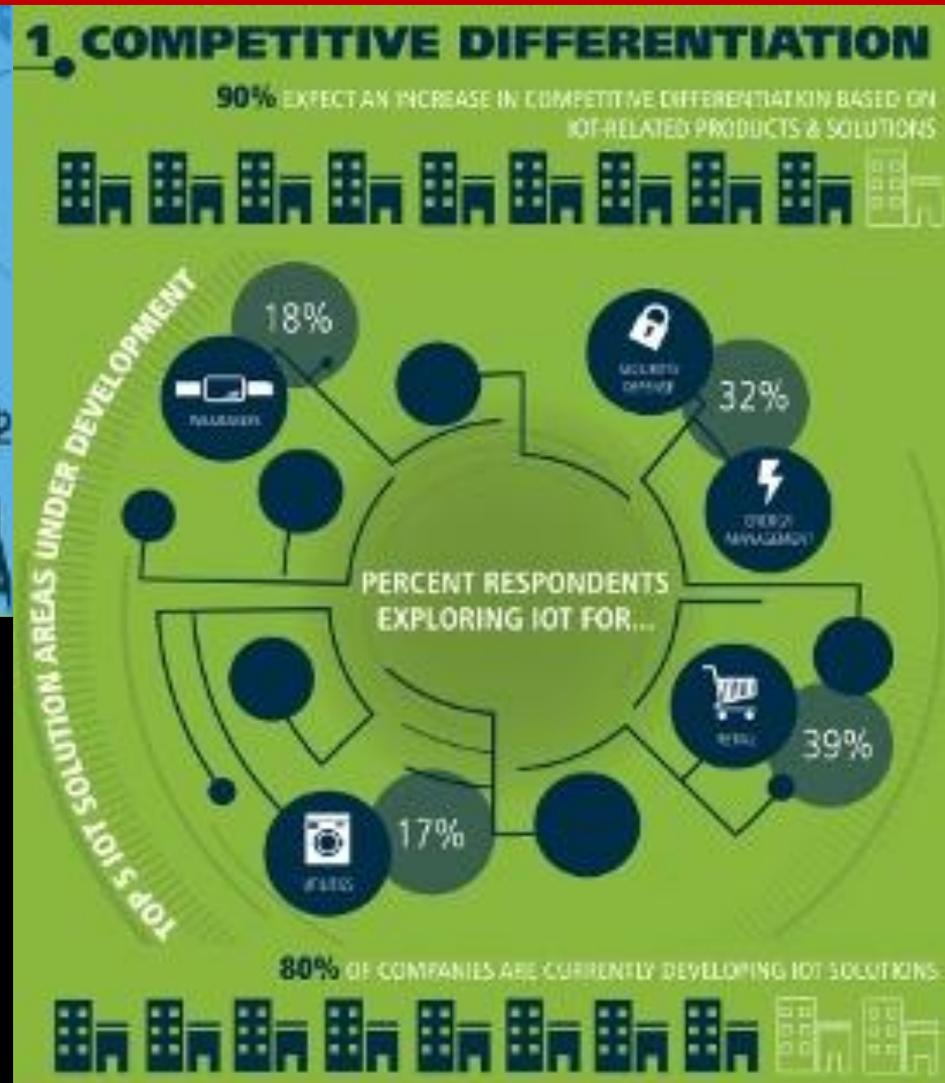
IoT Application Architecture

IoT Application is a Graph



Internet of Things

Business Value and the Internet of Things



Business Value and the Internet of Things

3. IMPLEMENTATION



2. BUSINESS IMPACT

THE INTERNET OF THINGS WILL IMPACT MULTIPLE AREAS OF BUSINESS



OVER **90%** OF RESPONDENTS WORK WITH ONE OR MORE PARTNERS TO DEVELOP AND MANUFACTURE THEIR IOT SOLUTIONS.

WITH GLOBAL SUPPLY CHAIN, DESIGN AND MANUFACTURING SERVICES, JABIL WORKS TO HELP 250 OF THE WORLD'S LARGEST BRANDS DEPLOY IOT SOLUTIONS

JABIL

Business Investments and the Internet of Things

IoT - major industries and use cases 2016-2020



Main industries IoT spend 2016 globally

(with continued growth in period until 2020)



Fast growing industries IoT spend 2020

(with some of their main use cases)



Source: IDC IoT spend forecast January 2017

<http://ow.ly/DDSM30864Tv>

http://www.idc.com/getdoc.jsp?containerId=IDC_P29475

April 13, 2017

Internet of Things - William Favre Slater, III

Manufacturing remains in the lead, consumer ranks 3rd in 2020 (globally)

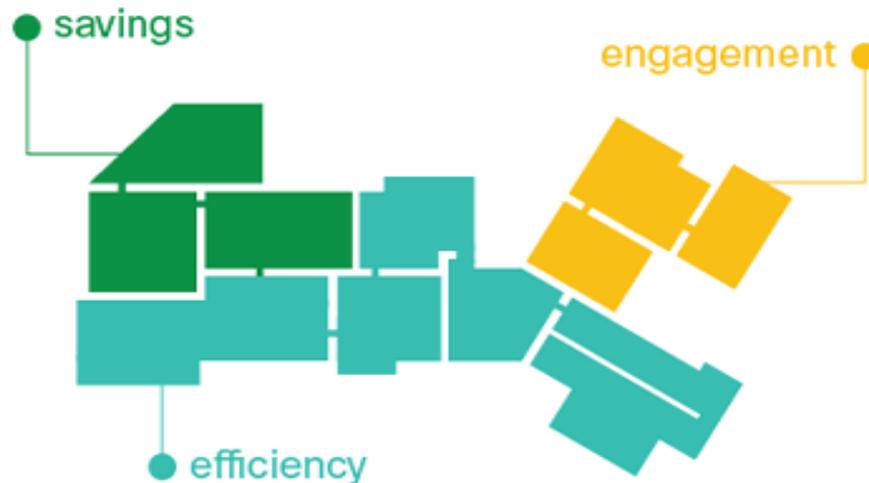
<http://www.i-scoop.eu/iot-spending-2020/>

Consumer Interest in the Internet of Things

► The Internet of Everything (IoE) is changing shopping behavior.

Consumer Interest in IoE-Enabled Solutions

3 Key Value Drivers



IoE-Enabled Solutions

- 1 general in-store offers [digital signage]
- 2 special offers [augmented reality]
- 3 targeted offers [digital signage]
- 4 checkout optimization
- 5 in-store guidance [digital signage]
- 6 in-store guidance [augmented reality]
- 7 scan-and-pay [smartphone]
- 8 drive-thru pickup
- 9 same-day delivery
- 10 reviews [augmented reality]
- 11 in-store advertising
- 12 product recommender [augmented reality]

Internet of Things: Hierarchy of Needs



Internet of Things : Hierarchy of Needs

Consumer Enterprise

- Education

Self-actualization

Personal fulfillment *Organization agility*

- Automotive – Telematics [US\$37B; CAGR @ 27%]

Esteem

Empowerment, Autonomously & Self-determined *New source of revenue*

Love/ Belonging

Socialization; Personalization *Collaboration*

- Home security [US\$12B; CAGR@33%]

Safety

Safety & security of personal & asset *Employee satisfaction*

- Retail & Media [US\$ 16.2B; CAGR @ 8.29%
- Insurance [US\$24B]

Physiological/ Necessities

Health, food & utilities supply and comfort shelter *Customer satisfaction*

- **Logistics & Transportation [US\$106B; CAGR @ 23%]**
- **Banking**
- Public safety [US\$16.2B]

- **Healthcare [US\$12B; CAGR@36%]**

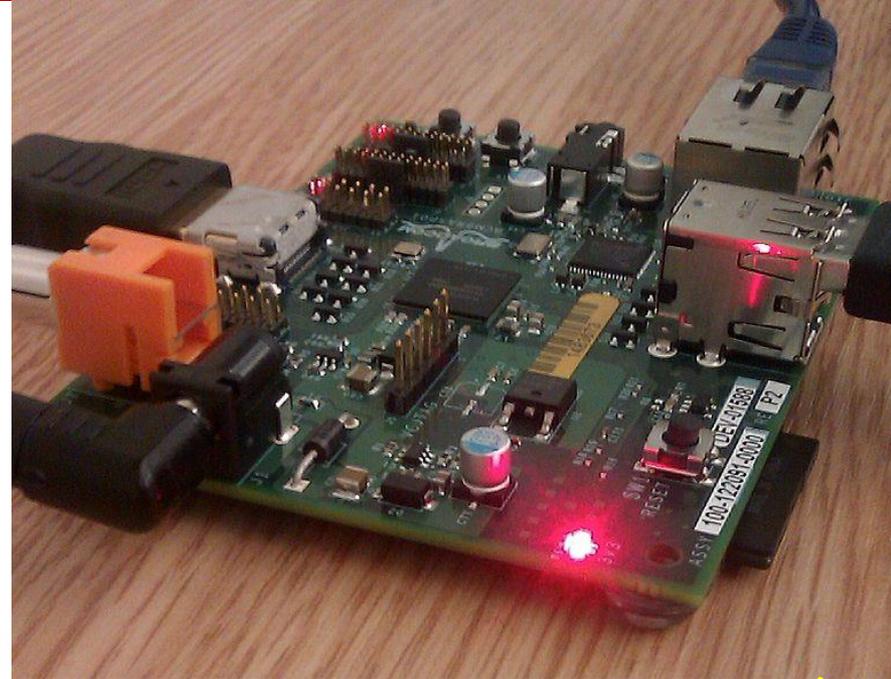
- Utilities [US\$16B]

- Industrial [US\$46B]
- Agriculture [US\$2B; CAGR@11%]

Note: Figure indicate forecast revenue in 2015 in US\$ billion; CAGR for 2011-2015

Raspberry Pi

Buy a Raspberry Pi CanaKit



2b Connect display
If not using HDMI, plug in your analogue TV or display

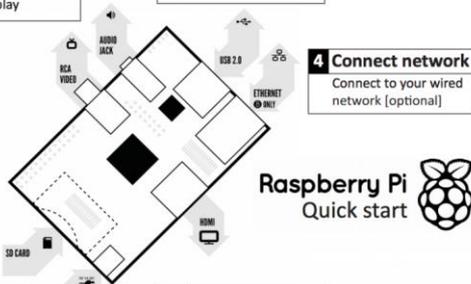
3 Connect input
Plug in a USB keyboard and mouse

4 Connect network
Connect to your wired network [optional]

1 Insert SD card
See page 3 for how to prepare the SD card

5 Power up
Plug in the micro USB power supply

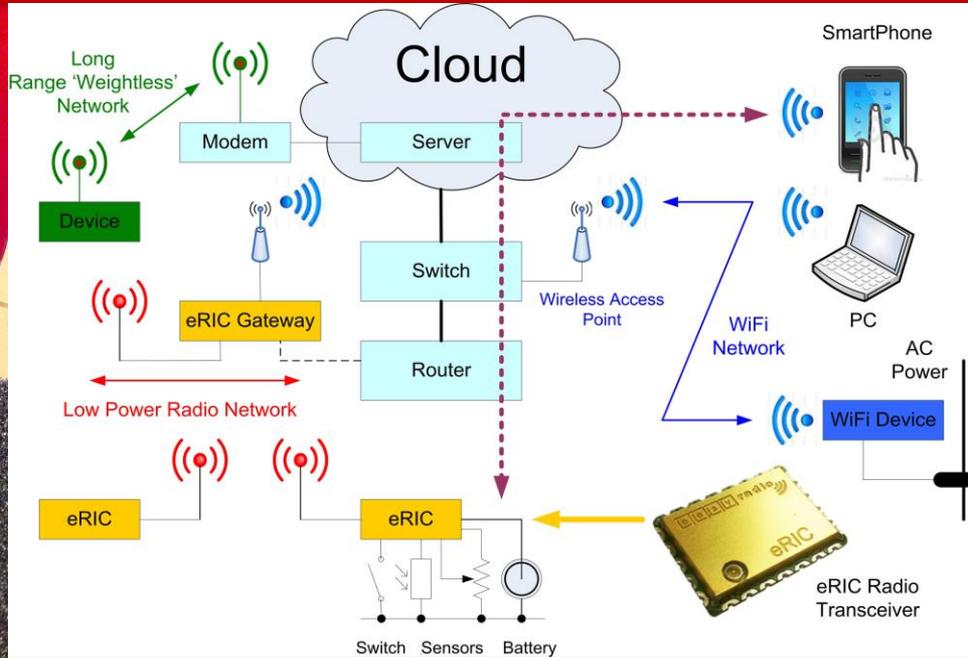
2a Connect display
Plug in your digital TV or monitor



Power up and Go!

Connect

easyRadio Integrated Controller (eRIC)



eROS

easyRadio Operating System

Introduction to eROS (easyRadio Operating System)

eROS, the easyRadio Operating System is used within eRIC, the easy Radio Integrated Controller RF transceiver module.

eRIC's processor memory (32k) is partitioned and eROS provides a simplified and elegant means of configuring and programming a complex microcontroller and the multiple control registers of the RF transceiver. The other partition provides an optional user accessible application code area.

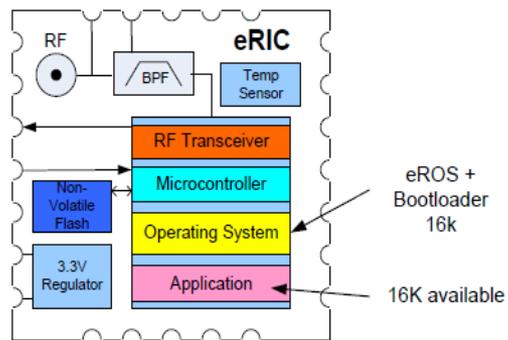


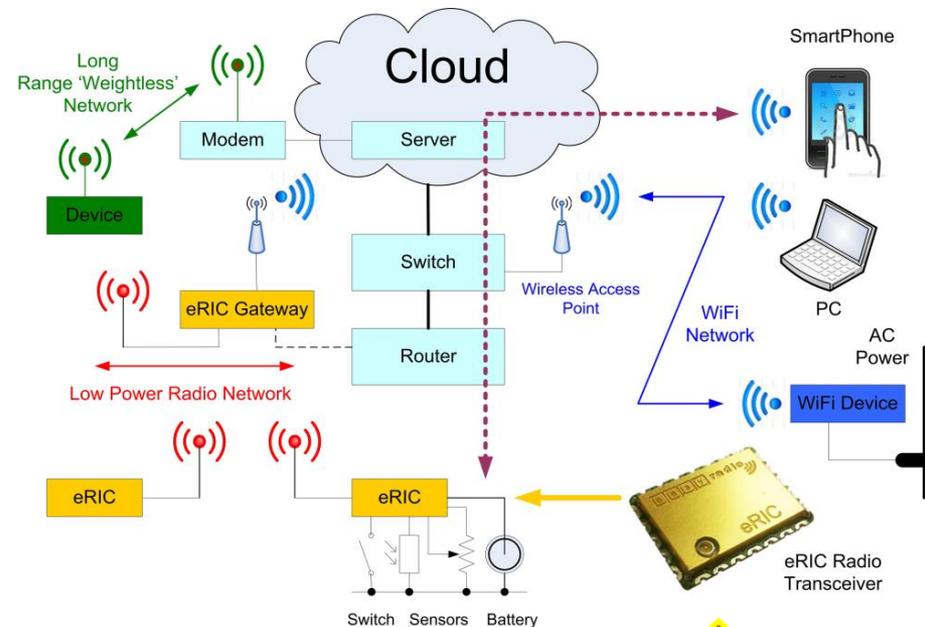
Figure 1 eRIC Transceiver Block Diagram

Radio parameters such as frequency, channel, output power and data rate are passed to the OS by the application code and radio data is sent and received by simply calling predefined functions.

The eROS API replaces low level chip specific code with intuitive pin commands that allow the multiple general purpose I/O pins and internal function blocks to be configured and interfaced to external hardware. These built in functions make customisation easy for the novice and powerful for advanced programmers.

Code is written in 'C' and currently supports the CC4305137 System-on-Chip (SoC) RF transceiver IC from Texas Instruments (TI).

This architecture eliminates the need for a separate application microcontroller and thus minimises cost and power consumption for simple 'sense and control' RF nodes such as might be employed within the 'Internet of Things'.



The Security Economics of Internet of Things (IoT)

Basically, it's a size vs. size game. If the attackers can cobble together a fire hose of data bigger than the defender's capability to cope with, they win. If the defenders can increase their capability in the face of attack, they win.

What was new about the Krebs attack was both the [massive scale](#) and the particular devices the attackers recruited. Instead of using traditional computers for their botnet, they [used](#) CCTV cameras, digital video recorders, home routers, and other embedded computers attached to the Internet as part of the Internet of Things.

Much has been written about how the IoT is wildly insecure. In fact, the software used to attack Krebs was [simple and amateurish](#). What this attack demonstrates is that the economics of the IoT mean that it will remain insecure unless government steps in to fix the problem. This is a market failure that can't get fixed on its own.

Our computers and smartphones are as secure as they are because there are teams of security engineers working on the problem. Companies like Microsoft, Apple, and Google spend a lot of time testing their code before it's released, and quickly patch vulnerabilities when they're discovered. Those companies can support such teams because those companies make a huge amount of money, either directly or indirectly, from their software -- and, in part, compete on its security. This isn't true of embedded systems like digital video recorders or home routers. Those systems are sold at a much lower margin, and are often built by offshore third parties. The companies involved simply don't have the expertise to make them secure.

Even worse, most of these devices [don't have any way to be patched](#). Even though the source code to the botnet that attacked Krebs has been [made public](#), we can't update the affected devices. Microsoft

https://www.schneier.com/blog/archives/2016/10/security_econom_1.html

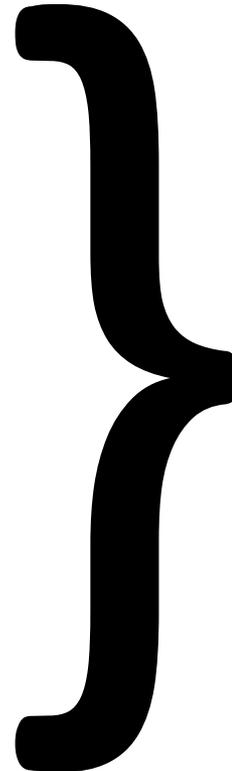
1/22

10/14/2016 Security Economics of the Internet of Things - Schneier on Security

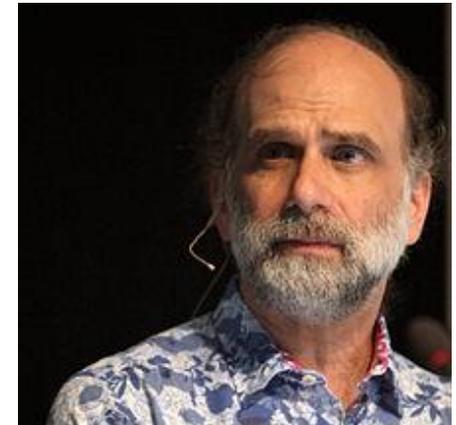
delivers security patches to your computer once a month. Apple does it just as regularly, but not on a fixed schedule. But the only way for you to update the firmware in your home router is to throw it away and buy a new one.

The security of our computers and phones also comes from the fact that we replace them regularly. We buy new laptops every few years. We get new phones even more frequently. This isn't true for all of the embedded IoT systems. They last for years, even decades. We might buy a new DVR every five or ten years. We replace our refrigerator every 25 years. We replace our thermostat approximately never. Already the banking industry is dealing with the security problems of Windows 95 embedded in ATMs. This same problem is going to occur all over the Internet of Things.

Sources: https://www.schneier.com/blog/archives/2016/10/security_econom_1.html



Excellent
Commentary about
IoT, Economics, and Security
by internationally known
Security Writer and
Researcher,
Dr. Bruce Schneier



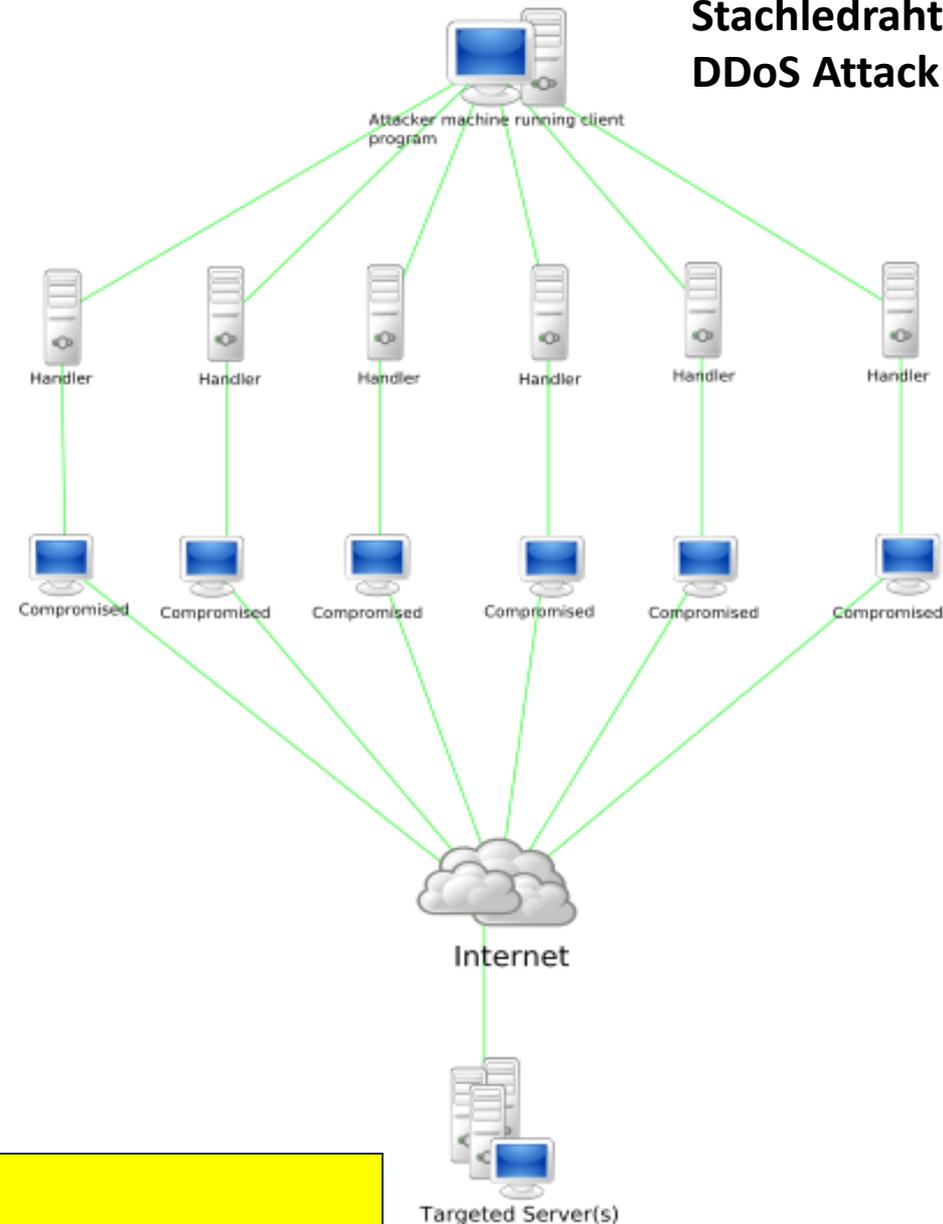
Bruce Schneier

ILLINOIS INSTITUTE
OF TECHNOLOGY 

What is a Botnet?

- A **botnet** is a number of Internet-connected devices used by a botnet owner to perform various tasks. Botnets can be used to perform Distributed Denial Of Service Attack, steal data, send spam, allow the attacker access to the device and its connection. The owner can control the botnet using command and control (C&C) software. The word botnet is a combination of the words robot and network. The term is usually used with a negative or malicious connotation.
- **Botnets have been around since 2004.**
- Attacker machines are usually running the **Linux operating system**.

Stachledraht DDoS Attack



Sources:
Wikipedia <https://en.wikipedia.org/wiki/Botnet>
Cheng, G. (2005) . <http://www.giac.org/paper/gcih/229/analysis-ddos-tool-stacheldraht-v1666/102150>

DDoS Attacks

A Denial of Service (DoS) attack is an attack that can make your website or application unavailable to end users. To achieve this, attackers use a variety of techniques that consume network or other resources, disrupting access for legitimate end users. In its simplest form, a DoS attack against a target is executed by a lone attacker from a single source, as shown in Figure 1.



Figure 1: Diagram of a DOS attack

In the case of a Distributed Denial of Service (DDoS) attack, an attacker uses multiple sources—which may be compromised or controlled by a group of collaborators—to orchestrate an attack against a target. As illustrated in Figure 2, in a DDoS attack, each of the collaborators or compromised hosts participates in the attack, generating a flood of packets or requests to overwhelm the intended target.

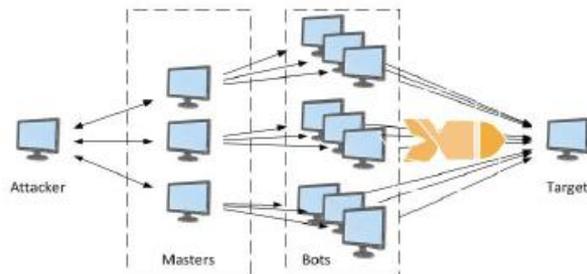
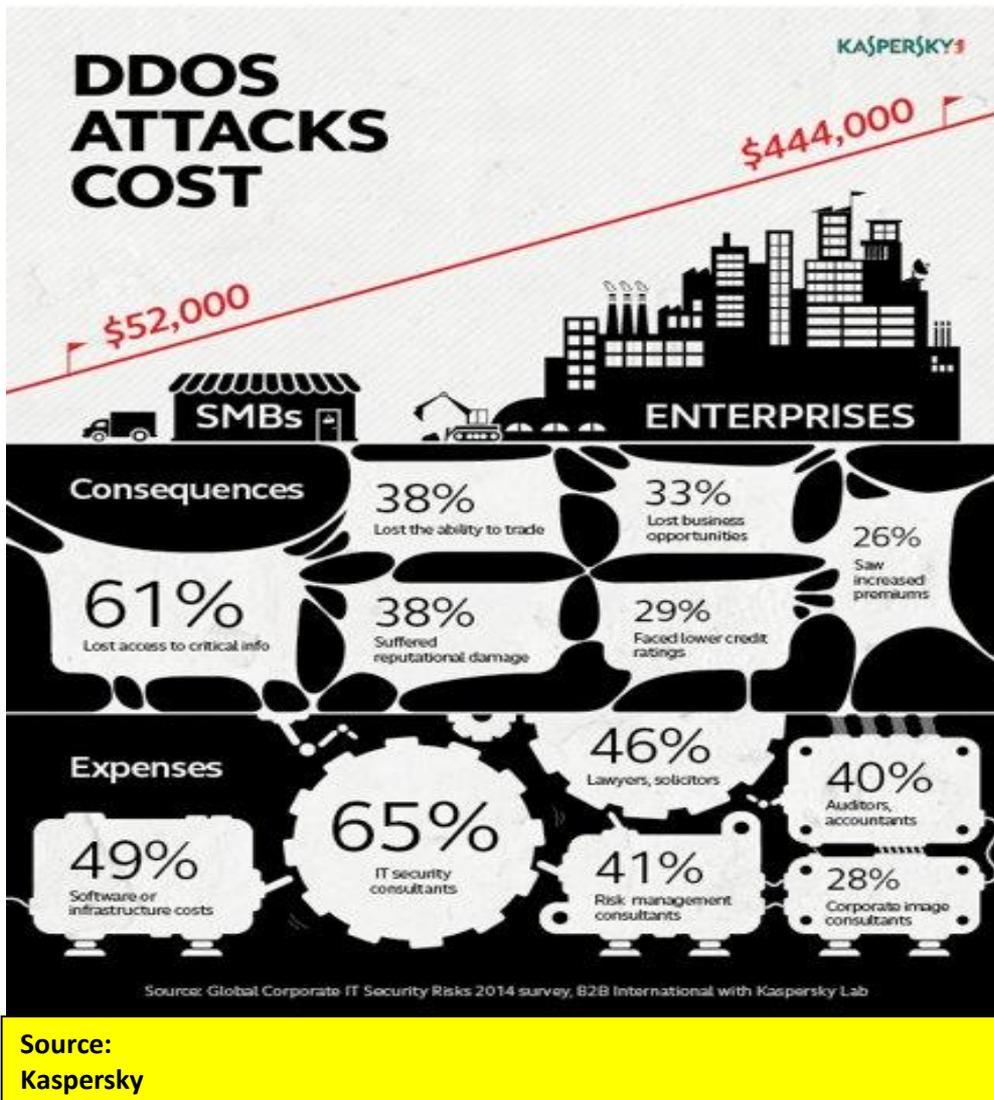


Figure 2: Diagram of a DDOS attack

Source:
AWS Best Practices for DDoS Resiliency
https://d0.awsstatic.com/whitepapers/Security/DDoS_White_Paper.pdf

DDoS Attack Costs

Money, Time and Risk Brand Damage



DDoS Attacks of October 21, 2016

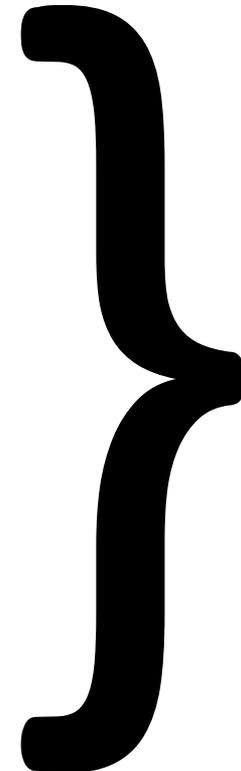
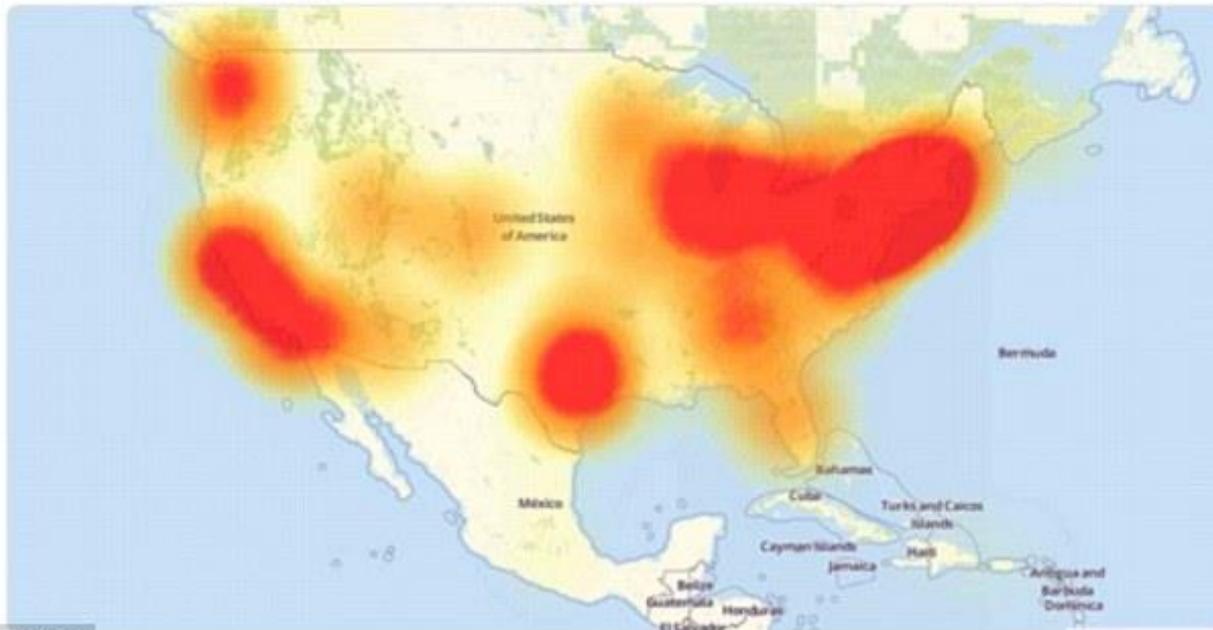


WikiLeaks
@wikileaks



Follow

Mr. Assange is still alive and WikiLeaks is still publishing. We ask supporters to stop taking down the US internet. You proved your point.



The Internet didn't "break" on October 21, 2016, but the attackers who launched the DDoS attacks against Dyn exploited a known DNS Weakness that negatively impacted MANY Internet-related businesses and millions of users.

© Twitter

WHAT DID THE MIRAI BOTNET DO IN OCTOBER 2016?

DDoS Attacks of October 21, 2016 - The Major Internet-Related Businesses Affected

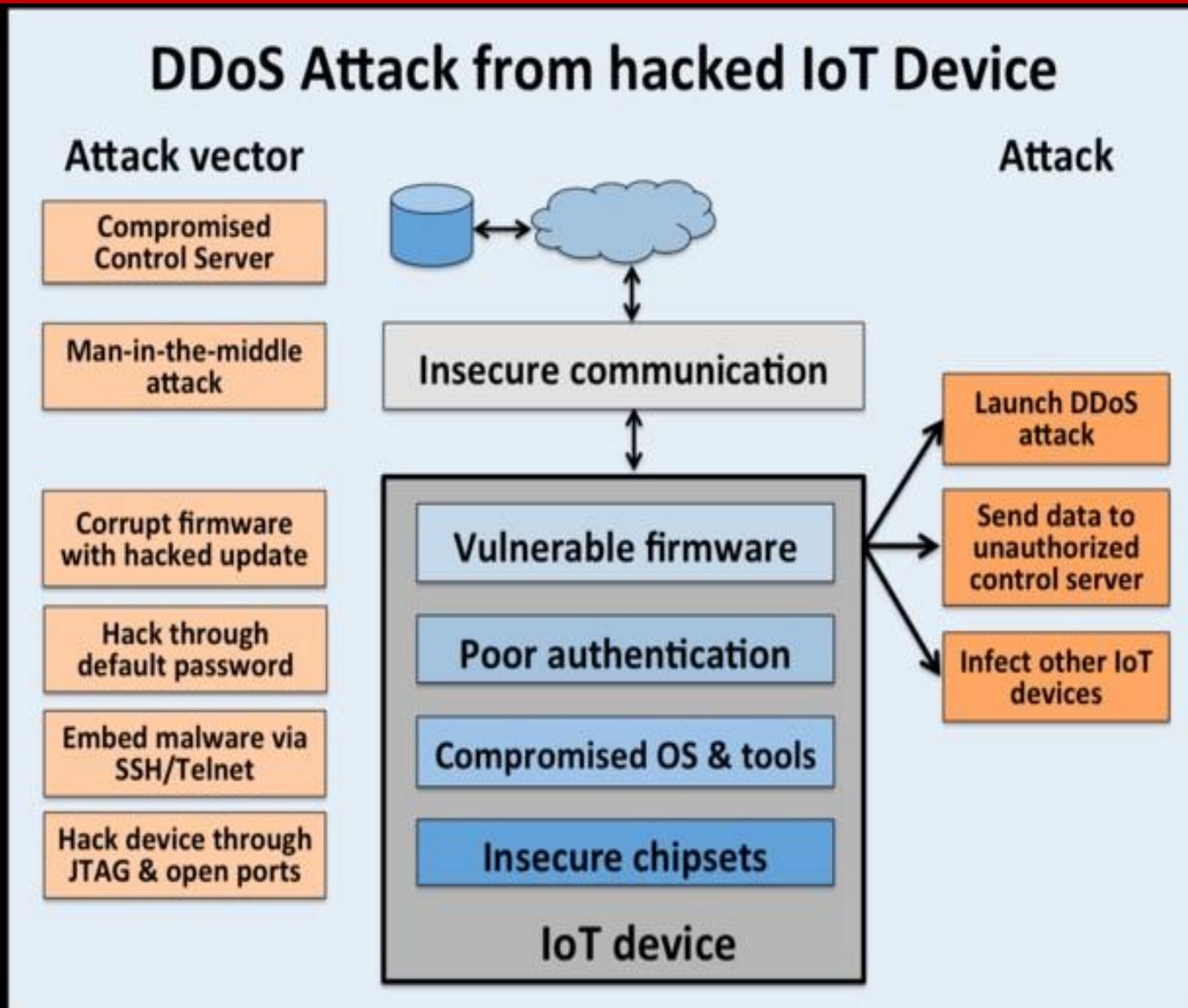
WHO WAS HIT BY THE ATTACK?

Thousands of sites were hit, including:

Twitter	Urbandictionary.com
Reddit	Basecamp
Spotify	ActBlue
Esty	Zendesk.com
Box	Intercom
Wix Customer Sites	Twillo
Squarespace Customer Sites	Pinterest
Zoho	Grubhub
CRM	Okta
Iheart.com (iHeartRadio)	Starbucks rewards/gift cards
Github	Storify.com
The Verge	CNN
Cleveland.com	Yammer
hbonow.com	Playstation Network
PayPal	Recode Business Insider
Big cartel	Guardian.co.uk
Wired.com	Weebly
People.com	Yelp

How Did Mirai Work?

DDoS Attacks of October 21, 2016

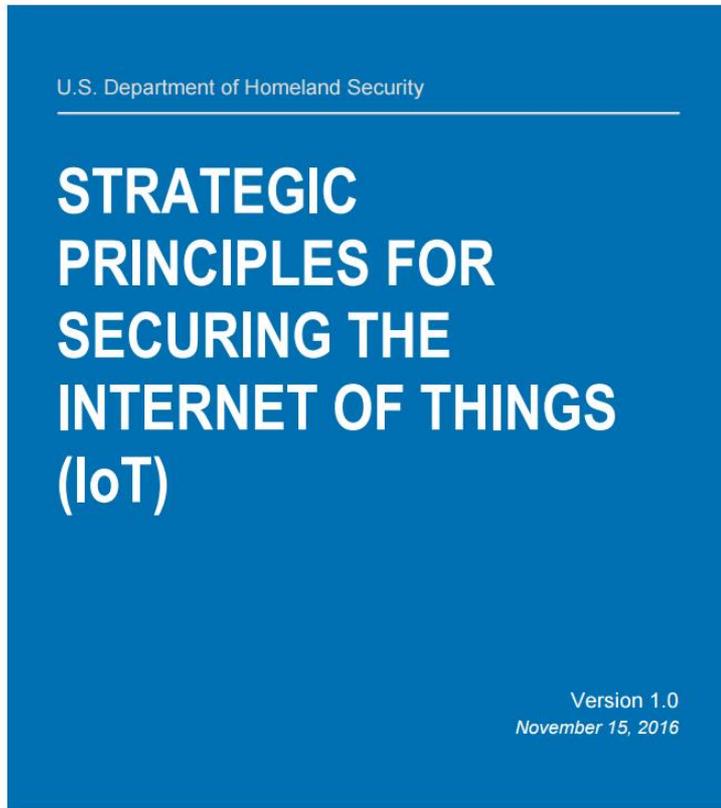


How Can an Organization Protect Against Mirai and Other DDoS Attacks?

- Take this seriously
- Read up on the *DHS Strategic Principles for Securing IoT*
- Actively design, engineer, and implement security, from the beginning, not after the fact
- Set or Change the default passwords on IoT devices
- **Have an alternate DNS provider**
- Add DDoS attack scenarios into your Incident Management and Response Plans
- Use DDoS scenarios in your Disaster Recovery / Business Continuity Exercises
- Simulate DDoS attacks on your digital infrastructure to stress-test, evaluate, and continually improve your digital infrastructure



Read: DHS Strategic Principles for Securing Internet of Things



Published about 25 days AFTER the Mirai Botnet attack...



Source:

https://www.dhs.gov/sites/default/files/publications/Strategic_Principles_for_Securing_the_Internet_of_Things-2016-1115-FINAL_v2-dg11.pdf

Read: DHS Strategic Principles for Securing Internet of Things

These principles are intended to equip stakeholders with tools to comprehensively account for security as they develop, manufacture, implement, or use network-connected devices. Specifically, these principles are designed for: IoT Developers, Manufacturers, Service Providers, and industrial and business-level consumers.

Incorporate Security at the Design Phase: Security should be evaluated as an integral component of any network-connected device. While there are notable exceptions, economic drivers motivate businesses to push devices to market with little regard for security.

Promote Security Updates and Vulnerability Management: Even when security is included at the design stage, vulnerabilities may be discovered in products after they have been deployed. These flaws can be mitigated through patching, security updates, and vulnerability management strategies.

Build on Recognized Security Practices: Many tested practices used in traditional IT and network security can be used as a starting point for IoT security. These approaches can help identify vulnerabilities, detect irregularities, respond to potential incidents, and recover from damage or disruption to IoT devices.

Prioritize Security Measures According to Potential Impact: Risk models differ substantially across the IoT ecosystem, as do the consequences of security failures. Focusing on the potential consequences of disruption, breach, or malicious activity is critical for determining where in the IoT ecosystem particular security efforts should be directed.

Promote Transparency across IoT: Where possible, developers and manufacturers need to know their supply chain, namely, whether there are any associated vulnerabilities with the software and hardware components provided by vendors outside their organization. Increased awareness can help manufacturers and industrial consumers identify where and how to apply security measures or build in redundancies.

Connect Carefully and Deliberately: IoT consumers, particularly in the industrial context, should deliberately consider whether continuous connectivity is needed given the use of the IoT device and the risks associated with its disruption.

Published about 25 days
AFTER the Mirai Botnet
attack...



Source: DHS IoT Factsheet

https://www.dhs.gov/sites/default/files/publications/IOT%20fact%20sheet_11162016.pdf

Staying Secure in the World of Internet of Things



Staying Secure in a World of Connected Devices

US Data

#1

Step taken to keep information private on Internet of Things devices is changing privacy settings

1 in 2

Fear their health records will be misused by cybercriminals



5 Average estimated number of Internet of Things devices at home

89%

Want employees with access to their personal information to be cybersecurity-certified

64%

Feel confident in ability to control their Internet of Things security



93%

View hacking into the Internet of Things as burglary

65%

Fear their Internet of Things devices may be hacked



The Internet of Things will continue to surround and connect people at home, at work and on the road.

The number of B2B Internet-connected devices alone is expected to rise to 5.4 billion connected devices worldwide by 2020 [Verizon/ABI Research]. Learn the steps consumers can take to protect their data and take advantage of the benefits IoT offers—and view IT and cybersecurity professionals' recommendations for maintaining a cyber-secure home and workplace: www.isaca.org/risk-reward-barometer



The Mirai Botnet Five Takeaways

- 1. Not just one attack**
- 2. The attack was sophisticated**
- 3. IoT is to blame**
- 4. This isn't the end**
- 5. The IoT industry needs stricter standards**

Source:
<http://www.techrepublic.com/article/dyn-ddos-attack-5-takeaways-on-what-we-know-and-why-it-matters/>

Conclusion

- The Internet of Things (IoT) represents one of the greatest opportunities as well as the greatest challenges in modern computing.
- IoT devices are becoming ubiquitous and are in everything from CCTVs, to medical devices, to everyday home appliances and even cars.
- The Mirai Botnet made history because of its size, power, bandwidth consumption, and impact the Internet-based businesses and people connected to the Internet.
- Because the Mirai has been shared as Open Source and has been openly shared on the web, it is being studied and is evolving.
- The rapid evolution and spread of IoT Devices provides Mirai and its variants an ever-expanding target-rich environment
- The more people and organizations pay attention to the Mirai Botnet code and how to survive DDoS attacks, the better off we will be as an Internet-connected Society.
- Remember that ***CIA (Confidentiality, Integrity, and Availability)*** are the simplest principles of Security, and that Mirai and DDoS attacks can and will reduce the ***Availability*** of your digital infrastructure.

Questions



Presenter Bio:

William Favre Slater, III

- **Project Manager / Sr. IT Consultant at Slater Technologies, Inc. , and Adjunct Professor at the Illinois Institute of Technology** - Working on projects related to:

- Security reviews and auditing
- ISO 27001 Project Implementations
- Developing Applications for Risk and Compliance
- Subject Matter Expert for Government Proposals and Contracts related to technical services management and measurement
- SME for preparing Risk Management and Security Exams at Western Governor's State University in UT
- Created an eBook with articles about Security, Risk Management, Cyberwarfare, Project Management and Data Center Operations
- Providing subject matter expert services to Data Center product vendors and other local businesses.
- Developing and presenting technical training materials for undergraduate and graduate students at the **Illinois Institute of Technology** in the areas of Data Center Operations, Data Center Architecture, Cyber Security Management, and Information Technology hardware and software.
- Providing Summer Internships to IIT Students via his company, Slater Technologies, Inc.
- Doing Internet of Things Projects



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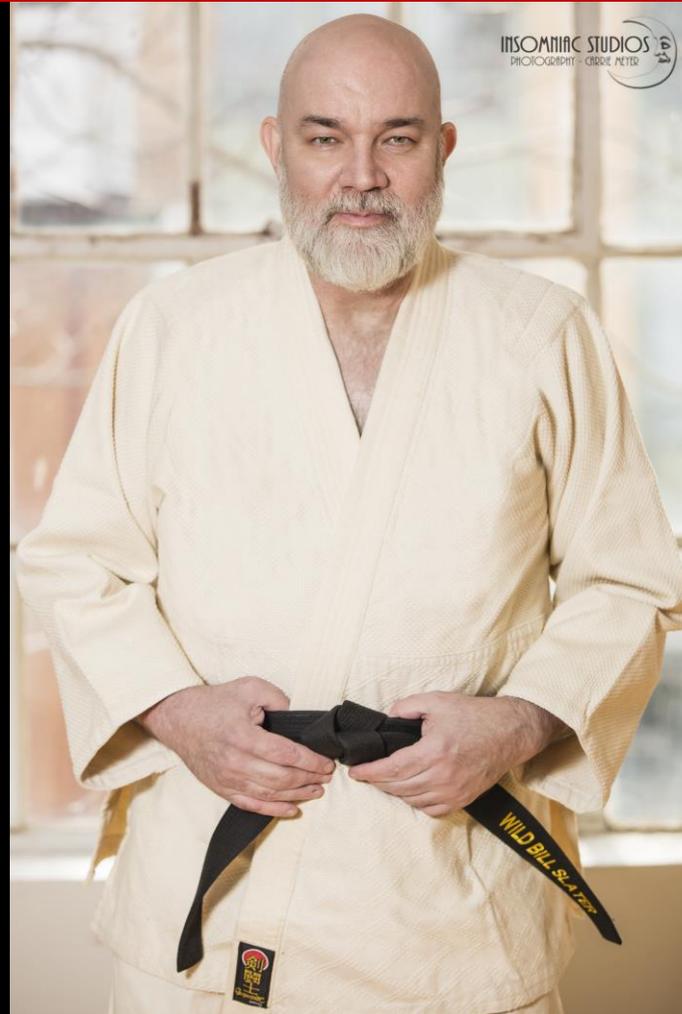
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Thank You!



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